

Fraud Watch



Be cautious of Virus Infected Emails!

An email could be sent to you with an attachment containing a virus or malware.

Keep an eye out for an email advising that someone has been sent your bank statement via an email error.

The email may be from someone who claims they have been sent your bank statement due to a bank error. The email instructs you to open the attachment as it is required to verify to your bank what has happened. **The attachment contains a virus and should not be opened under any circumstances!!**

PCU would like to inform you that we do not send any statements via email and we have not sent any emails in error! We suggest deleting emails of this nature immediately.

If you have come into contact with a scam email - please advise PCU staff or contact our Risk & Compliance Department **(08) 8208 5641**. In an attempt to prevent future risks, you should update your anti-virus or spyware software and scan your computer immediately.

SCAM ALERTS are a new initiative to help keep Members and staff up to date with current scams that are circulating email systems. It is anticipated that these alerts help you to be more aware when you receive suspicious emails and treat them with caution.

Police Credit Union Risk & Compliance Department: 15th September 2008.

Important Reminder

Police Credit Union treats the financial security of its Members as paramount and wishes to stress the importance of remaining alert to fraudulent schemes.

Always be suspicious of companies that make offers out of the blue & request personal or credit card details, or electronic transfers.

Police Credit Union will never ask you to supply any access codes or confirm your account or credit card details via e-mail or phone - we already have all of them on file!

Should you receive any emails or phone calls of this type, or at any time suspect someone else has gained access to your banking details, please contact Police Credit Union immediately on 1300 131 844 during business hours, or 1300 247 489 after hours.