

Closure of membership



Personal Details			
Member Number		Member Name	
Home Address			

Closure of Account

We're sorry to see you go. Our aim is to provide a customer experience that is second to none so we'd really appreciate you taking this opportunity to tell us how you think we can do better!

Why are you leaving?

- Main banking elsewhere
 Dissatisfied with PCU
 Fees and Charges
 Branch Access
 Loan Refinance (elsewhere)
- Loan Declined
 Dormant Membership
 Other _____

Comments you would like to make _____

Account Payment Method - Please distribute any remaining funds:			
<input type="checkbox"/> Transfer to another PCU Membership	Member Number		Account
<input type="checkbox"/> Transfer to other Financial Institution	BSB	Account Number	
	Account Name		

Signatory conditions

I wish to terminate my membership with the Police Credit Union and I understand that upon return of my access and credit cards, and the finalisation of any loans in my name, the following will apply:

- Any monies in my Savings Account(s), together with accrued interest will be paid to me.
- Funds in investments will be available after the appropriate Notice of Withdrawal has been given.
- I have taken steps to notify any Direct Debit Supplier of my wish to cancel the deduction from this account, including any regular Visa Card Direct Debit authorities.
- Any Periodical Payments and Quick Debits will cease.
- All access will be cancelled before membership termination is completed.
- Any payroll credits redirected to an alternate PCU membership will be accepted.
- I acknowledge that the current Overdraft and / or Credit Facility operating on my Savings Account is to be cancelled.
- I also acknowledge that I will continue to be liable to reimburse the Police Credit Union Ltd for any indebtedness incurred after the closure of my accounts, in accordance with the Terms & Conditions governing the use of those accounts, including Direct Debits.
- I also acknowledge that any outstanding fees & charges owing will be debited to my account prior to termination.
- I also acknowledge that the refund of shares will be available between 7 and 30 days after the return of the card(s) and cheque facilities listed below to the Police Credit Union Ltd provided all matters referred to above have been carried out in accordance with division 4 of the Police Credit Union's Constitution.

Member Signature		Date	
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Office Use Only

Branch		OP#/Name	
The membership is dormant	<input type="checkbox"/> Yes (forward form with ID to Retail Support for reinstatement)		
All access avenues are closed	<input type="checkbox"/> (As per Closure of Membership Checklist)		
Overdraft and/or Credit Facility closed	<input type="checkbox"/> Yes (Overdraft Credit Facility Reduction or Cancellation of Limit Form completed)		
Shares paid (if applicable)	<input type="checkbox"/>		
Insurance (Allianz)	<input type="checkbox"/> (forward details to an Insurance Consultant to contact the member regarding Payment Options).		