

# Mistaken Internet Payment Funds Recall Request

<b>THIS FORM SHOULD BE COMPLETED FOR ANY MEMBER GENERATED INTERNET EXTERNAL TRANSFERS – EXCLUDING BPAY.</b>					
<b>Details of Member and Account</b>					
Member Number & Account					
Member's Full Name					
<b>Details of Mistaken Payment</b>					
Date of Payment	/	/	Date Reported	/	/
Recipient Financial Institution					
BSB Number			Account Number		
Amount	\$				
Title of Account					
<b>Details of <u>Intended</u> Account</b>					
BSB			Account Number		
Title of Intended Account					
<b>Reason for Investigation</b>	<input type="checkbox"/> Incorrect details entered <input type="checkbox"/> Incorrect details provided by recipient <input type="checkbox"/> Incorrect payee selected from personal payees list				
<b>Mistaken Payment Declaration by member</b>					
By lodging this request you are declaring that you have performed a mistaken external payment to an unknown recipient, and acknowledge liability for the transaction.					
I authorise PCU to commence funds recall proceedings on my behalf with the acknowledgment that my request may be refused by the recipient account holder and recipient financial institution.					
I confirm the information provided is true and correct, and authorise PCU to deduct the Funds Recall Fee, as outlined in the General Service Fees sheet, in order to commence the funds recall proceedings.					
Member Signature					
Date					
<b>OFFICE USE ONLY</b>					
Date Received From Member:	/	/	OP ID:	<input type="checkbox"/> Signature Verified	
Event loaded:					
Date sent to Retail Operations	/	/	<input type="checkbox"/> Email	<input type="checkbox"/> Internal Mail	<input type="checkbox"/> Person-to-Person